

BEST PRACTICES

SUCCESSFULLY IMPLEMENTED BY THE UNIVERSITY

YEAR: 2022-2023



CENTRE FOR INTERNAL QUALITY ASSURANCE

**INDIRA GANDHI NATIONAL OPEN UNIVERSITY
NEW DELHI - 110068**

BEST PRACTICES SUCCESSFULLY IMPLEMENTED BY THE UNIVERSITY

A) Academic Counselling in Regional Languages

Channel-based counselling (CBC)

The NEP 2020 lays great emphasis on promotion of Indian languages, arts and culture and its inter-linkages for the growth of the individual and the nation. In consonance with the mandate of NEP-2020.

The University is providing Channel-Based Counselling (CBC) through different regional languages in CBCS based programmes and MBA programme of IGNOU on SWAYAM PRABHA with effect from 1st January 2022. The channel-based counselling was initially operationalised at 20 RCs using four channels of SWAYAM PRABHA for the CBCS courses in 13 languages namely, Assamese, Bengali, English, Gujarati, Hindi, Kannada, Malayalam, Marathi, Odia, Punjabi, Tamil, Telugu and Urdu. However, it was subsequently operationalised for MBA program also in Delhi-1, Bhubaneswar, and Patna. The number of CBC sessions held at the 15 RCs up to 20th August 2023, is provided in Table-1 below:

Table1: Status of Regional Centre wise summary of channel-based counselling

S.no.	Regional Centre	Language in which Regional Centre organized CBC	Number of Sessions conducted since launch of CBC	Number of Sessions cancelled since launch of CBC
1.	Ahmedabad	Gujarati	363	06
2.	Bangalore	Kannada	302	51
3.	Bhubaneswar	Odia	564	3
4.	Cochin	Malayalam	360	15
5.	Delhi-1	English	15	0
6.	Guwahati	Assamese	376	14
7.	Hyderabad	Telugu	374	8
8.	Khanna	Punjabi	374	26
9.	Kolkata	Bengali	377	16
10.	Lucknow	Hindi	388	2
11.	Madurai	Tamil	376	10
12.	NOIDA	English	555	7
13.	Patna	Urdu & English	163	17
14.	Pune	Marathi	359	11
15.	Srinagar	Urdu	192	4
Total			5138	190

Five other Regional Centers have already acquired the necessary infrastructure and approval of competent authority. These CBC centers will be operationalized soon. Regional Services Division has been monitoring the activities of Channel Based Counselling e.g. scheduling of sessions, publicity measures, quality of videos, cancellation of sessions under emergency and training requirements. The day-to-day monitoring of the delivery through this mode is being carried out by RSD.

RC Imphal - The latest Regional Centre which has been in the list of CBC centers is RC Imphal. The infrastructure for the conduct of CBC has been set up at the RC premises and the RC staff has been trained for conducting the CBC activity.

Measures used to promote Live Channel Based Counselling (CBC)

The Regional Centres are making all possible efforts to promote and create awareness about this activity through various measures like RC website, Press releases, social media (Facebook, Twitter, YouTube, Instagram etc), announcements in Web-conferences, mass SMS(s)/E Mails to students and through Learner Support Centers. Some of the Regional Centres have also taken initiatives to hold training programs for Resource Persons to ensure quality of the videos. The video content generated through CBC sessions become part of the COE's repository and can be accessed by prospective users. Regional Centres have taken initiatives to publicise the repository of videos on COE's web site.

RC MADURAI - 11
பள்ளியின் உளவியல் அறிஞரகம்

தொடக்க, உயர் தொடக்க, இடைநிலை மற்றும் மேல்நிலைப் பிரிவுகளின் அனைத்து மத்திய இடை நிலைக் கல்வி வாரியத்துடன் (CBSE) இணைக்கப்பட்ட அனைத்து பள்ளிகளிலும் பள்ளி உளவியலாளர் கண்டிப்பாக பணியமர்த்தப் பட வேண்டும்.



Dr. T. Raja Mohammed

Introduction to School Psychology, Block-5,
Unit-5 (In Tamil) SPCE 504



THE PEOPLE'S
UNIVERSITY

राजकीय सिद्धांतांची ओळख

PROF. SULTAN INAMDAR
ACADEMIC COUNSELLOR
IGNOU REGIONAL CENTRE, PUNE



LIVE

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Some glimpses of live Channel Based Counselling sessions from Madurai and Pune in progress

RC wise status report on Channel Based Counselling

Text-book translation

UGC has planned to encourage teaching-learning practices for undergraduate courses in regional languages in disciplines including commerce, humanities, and science across the country in line with the National Education Policy 2020. It has been proposed to prepare a list of text books for the subjects offered under CBCS courses in universities and colleges. As a first step the Regional Centres were involved in identifying good text books in regional languages and a database of such text books was prepared. The Regional Centres are likely to be involved in the translation process also. The books will be translated into languages such as Telugu, Tamil, Kannada, Malayalam, Marathi, Gujarati, Odia, Bengali, Assamese, Punjabi, Hindi, and Urdu. In case more than one regional center were included in a particular region for a specific regional language, a Coordinating/Nodal Regional Center has been identified. The list of Nodal centers has been provided in the table – 2.

S. No.	Regional Language	RCs involved	Coordinating RC
1.	Hindi	Noida	RC NOIDA
		Lucknow	
		Patna	
		Shimla	
2.	Urdu	Srinagar	RC Patna
		Lucknow	
		Patna	
3.	Bengali	Kolkata	RC Kolkata
		Siliguri	
4.	Assamees	Guwahati	RC Guwahati
		Jorhat	
5.	Gujarati	Ahmedabad	RC Ahmedabad
		Rajkot	
6.	Punjabi	Khanna	RC Khanna
		Chandigarh	
7.	Kannad	Bangalore	RC Bangalore
8.	Marathi	Pune	RC Pune
		Nagpur	
9.	Telgu	Hyderabad	RC Hyderabad
		Vijayawada	
		Visakhapatnam	
10.	Tamil	Chennai	RC Madurai
		Madurai	
11.	Malyalam	Cochin	RC Trivandrum
		Trivandrum	
		Vatakara	
12.	Odia	Bhubaneshwar	RC Bhubaneshwar
		Angul	

As part of this activity, the RSD in coordination RCs initiated the compilation of lists of textbooks of CBCS courses of 18 different disciplines available in the above 12 regional languages. According to the regional languages, 26 RCs were involved in the activity. The selected regional centers were provided the guidelines to prepare the list of textbooks. After more than two-month long exercise, a list of more than 2500 books available in the regional centers was compiled and submitted to the authority.

B) Promoting Research and innovation

IGNOU has been conducting and promoting research for the faculty, staff and students through externally funded projects, faculty development and research, innovation and discipline based research. During the period of report 11 projects funded Ministry of Skill Development, Ministry of Family and Health Welfare, WHO, ICSSR, DoPT, DST, National Institute of Disaster Management, Science and Engineering Research Board were in operation.

The University is promoting research and innovation by encouraging the teachers and learners to take active part in such activities. The University has a practice of awarding best research papers and Best Student Innovation Award on its foundation day. The research is also being promoted by considering research activities and projects for award of Best School, Centre, Division etc.

The faculty members were awarded on this occasion for the Best Published Research paper.

The University also has a practice of awarding the best performing School, Division, Centre, Unit, etc. on its foundation day ever year. Accordingly the School of Management Studies was adjudged as the Best School and the Student Evaluation Division as the Best Division on this occasion Foundation Day 2022 (19th November, 2022). The Centre for Internal Quality Assurance was adjudged as the Best Centre b on this occasion.



Best School Award



Best School Award



Best School Award



Best Division Award



Best Division Award



Best Regional Centre Award



Best Centre Award to NCIDE



Best Inovation Award



Best Inovation Award



Best Regional Centre Award



Best Centre Award

The List of the Awardees with the Type of Award :

List of Awards on the occasion of 37th Foundation Day on 19th November, 2022

S.No.	Awards	Received by
1.	Innovation Award 2022 First Prize Momento, Certificate & Cash Prize of Rs.10,000/-	Mr. Shiekh Fayaz Ahmad Virtually present
2.	Innovation Award 2022 Second Prize Momento, Certificate & Cash Prize of Rs.7,000/-	Mr. Abhijeet Kumar Virtually present
3.	Innovation Award 2022 Third Prize Momento, Certificate & Cash Prize of Rs.5,000/-	Mr. Vishal V. Vastava Virtually present
4.	Innovation Award 2022 Consolation Award	Mr. Ajay Kumar Choubey
5.	Innovation Award 2022 Consolation Award	Mr. Sahil Kushwah
6.	Innovation Award 2022 Consolation Award	Mr. Tarun Raj Kumar
7.	Best Research Paper Award 2022 Social Sciences and Humanities	Dr. Kannappa V. Shetty, Assistant Professor, SOSW
8.	Best Research Paper Award 2022 Sciences and Technology	Dr. Boazbou Newmal, Assistant Professor, SOS
9.	Best Research Paper Award 2022 Professional Domain	Dr. M. Rajesh, Regional Director, RC Vatakara
10.	Best Division Award 2022 Regional Services Division	Dr. U.C. Pandey, Director, RSD

The List of the Awardees with the Type of Award :

11.	Best Division Award 2022 Student Evaluation Division	Dr. V B. Negi, Registrar, SED
12.	Best Centre Award 2022 National Centre For Innovations in Distance Education	Dr. O. P. Sharma, Director, NCIDE
13.	Best Centre Award 2022 Centre for Internal Quality Assurance	Prof. Manjulika Srivastava, Director, CIQA
14.	Best School Award 2022 School of Humanities	Prof. Kaushalya, Director, SOH Prof. Malati Mathur Former Director, SOH
15.	Best School Award 2022 School of Inter-Disciplinary and Trans-Disciplinary Studies	Prof. Shachi Shah, Director, SOITS
16.	Best School Award 2022 School of Management Studies	Prof. M.S. Senam Raju, Director, SOMS Prof. K. Ravi Sankar Former Director, SOMS
17.	Best Regional Centre Award 2022 Regional Centre Patna	Dr Abhilash Nayak Sr. Regional Director RC Patna
18.	Best Regional Centre Award 2022 Regional Centre Vatakara	Dr. M. Rajesh Regional Director RC Vatakara

IGNOU is an active participant of Institutional Innovation Council. The NCIDE is active in this initiative by organizing different activities through the years as per the Calendars or Activities provided by IIC of AICTE and MoE.

IGNOU learners are encouraged to actively participate in IGNOU Idea Competition, Best Student Innovation Award, Facebook Live Sessions on Innovation, Entrepreneurship and Startups, Innovation Club@RCs and other competitions and challenges in the areas of ideas, innovation, hackathons, app development challenges, etc. The faculty members are encouraged to register as Innovation Ambassadors with AICTE/MoE. This motivates the teachers and learners to undertake research and innovation activities as part of normal activities.

The NCIDE organised the 46th FaceBook Live Session of the Series on Innovation Entrepreneurship and startup titled "Defining Vision and Strategy for a Startup" on July 8, 2022. Eminent entrepreneurs, industry experts and business icons were invited to address the IGNOU students and mentor them to excel in their Startups progressing at different stages.



The image is a promotional banner for a Facebook Live session. At the top left, it features the logos of IGNOU, AICTE, and the Institutional Innovation Council. The main text reads: "Indira Gandhi National Open University National Centre for Innovation in Distance Education Organizes Forty Sixth Facebook Live Session on Defining Vision and Strategy for a Startup". Below this, it lists the Resource Person, Dr. Vijeta Banwait, and two Coordinators: Dr. Moumita Das and Dr. O. P. Sharma. A large graphic on the right shows a bar chart with five bars of increasing height, each topped with a colorful arrow pointing upwards. At the bottom, it specifies the date as July 08, 2021, at 11:00 AM, and provides a link to the Facebook live session: <https://www.facebook.com/ignouinnovation>. A hand cursor icon is positioned over the link. In the bottom right corner, there is a small video thumbnail showing a person speaking, with the text "N.E. SAJENDRA PR ARO RC joined" below it.

The Staff Training and Research Institute of Distance Education caters to the training needs of various functionaries of IGNOU and other distance education institutions in the country. As many as 18 such programmes were organised by STRIDE till December, 2022.

COMPILATION & DESIGN

- *Prof. Manjulika Srivastava, CIQA*
- *Dr. Shekhar Suman, CIQA*
- *Dr. Navita Abrol, CIQA*

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